



# Identity Security: From Zero Trust to **Total Confidence**

Tackling the Identity Journey Step by Step

# Format and Agenda

## Old Mutual and SailPoint introduction

## Discussion points

- Introduction on each topic – 5 minutes
- Old-Mutual's view & Interactive Discussion – 15 minutes

## Closing

## Topics

1. Starting simple is more important than you think.
2. Why Automated Provisioning can provide a false sense of security
3. How to leverage the power of Artificial Intelligence (AI) to
  1. Dramatically improve the outcomes from your identity program
  2. Extend Identity controls to your cloud infrastructure platforms

OLD MUTUAL

# Michael Steyn

Lead Information Security Officer (SA)

175  
YEARS



175 YEARS OF DOING GREAT THINGS



## Who we are

Old Mutual was established in Cape Town in 1845 as South Africa's first mutual life assurance society. Our purpose is to **help our customers** thrive by enabling them to **achieve their lifetime financial goals**, while investing their funds in ways that will **create a positive future** for them, their families, their communities and broader society. In this way, we significantly contribute to **improving the lives of our customers and their communities** while ensuring a **sustainable future for our business**.

We now employ over 30 000 people and operate in 14 countries across two regions: Africa (South Africa, Botswana, eSwatini, Ghana, Kenya, Malawi, Namibia, Nigeria, Rwanda, South Sudan, Tanzania, Uganda and Zimbabwe) and Asia (China)

## What we do

We provide financial solutions to individuals, small and medium-sized businesses, corporates and institutions across several market segments and geographies in South Africa, the Rest of Africa and certain other emerging markets.

**Savings and protection:** Innovative life assurance based product solutions, addressing both protection and savings needs, as well as short term insurance solutions through Old Mutual Insure.

**Investments:** Growing our customers' savings and wealth, whether through active and direct asset management through the Old Mutual Investment Group or the selection of funds for customers to invest in through multi-managers.

**Lending:** Old Mutual offers personal loans and debt consolidation loans tailored to the individual needs of our customers. All loan products are provided through Old Mutual Finance, a licensed financial services and registered credit provider.

**Banking:** The Money Account is both a low-cost transactional account and a one of a kind unit trust savings account. This innovative banking product is offered by Old Mutual Transaction Services (Pty) Ltd in association with Bidvest Bank Ltd and Old Mutual Investment Administrators, a licensed financial services provider.



Click to add text

# Identity Security



# Trends Impacting Today's Modern Enterprise

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**Operations  
Anywhere on  
Any Device**

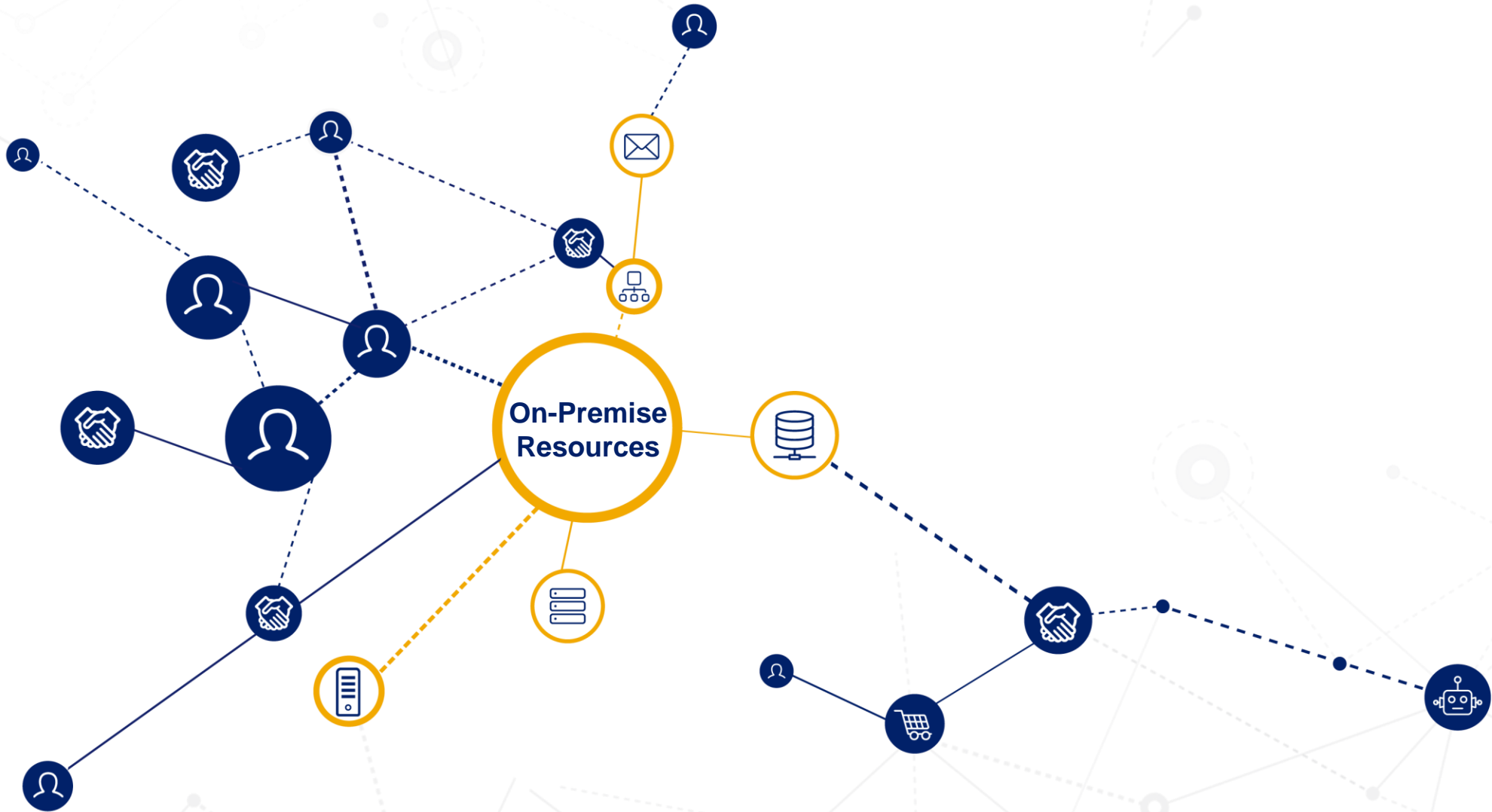


**Rapidly Changing  
and Evolving IT  
Environment**

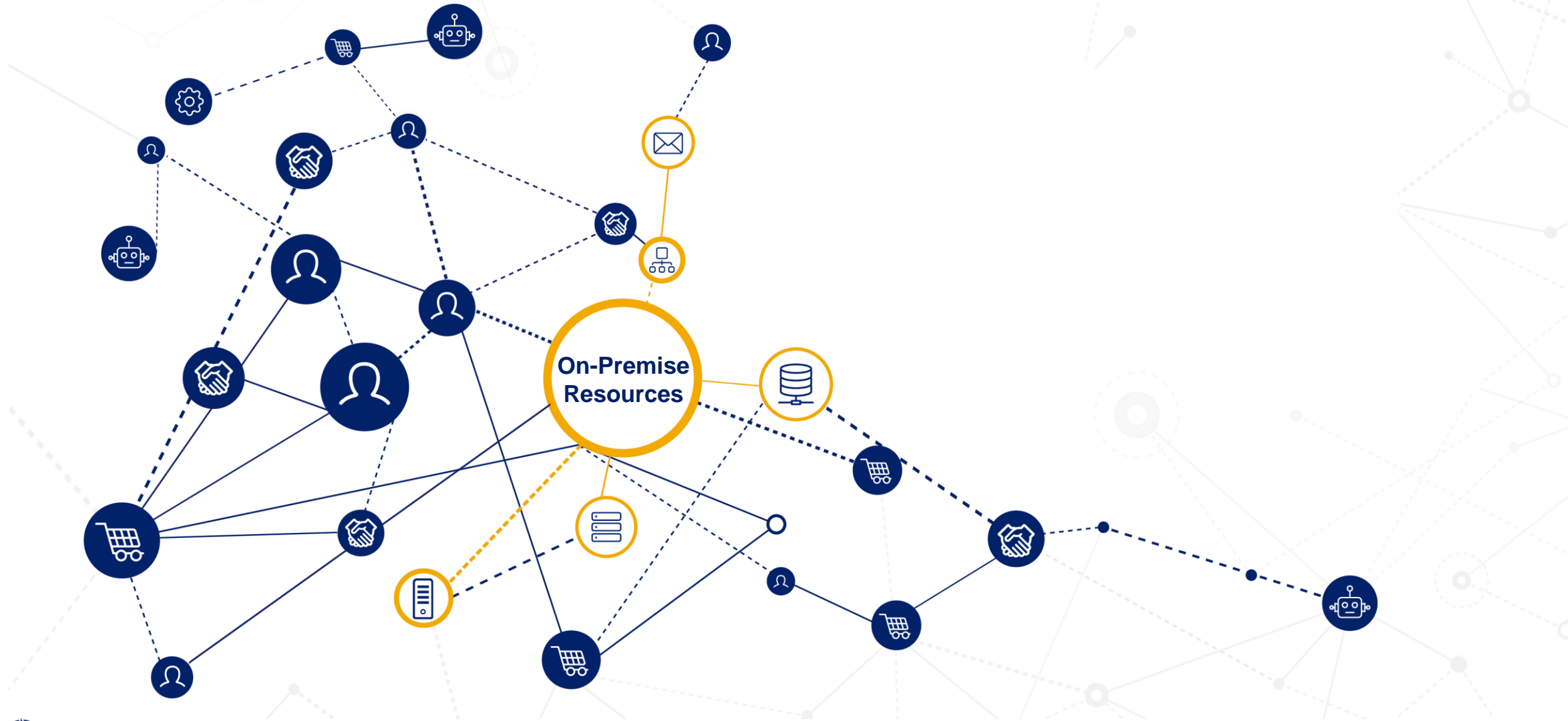


**Explosion in Cyber  
Threats and Data  
Privacy Regulations**

# The Challenge

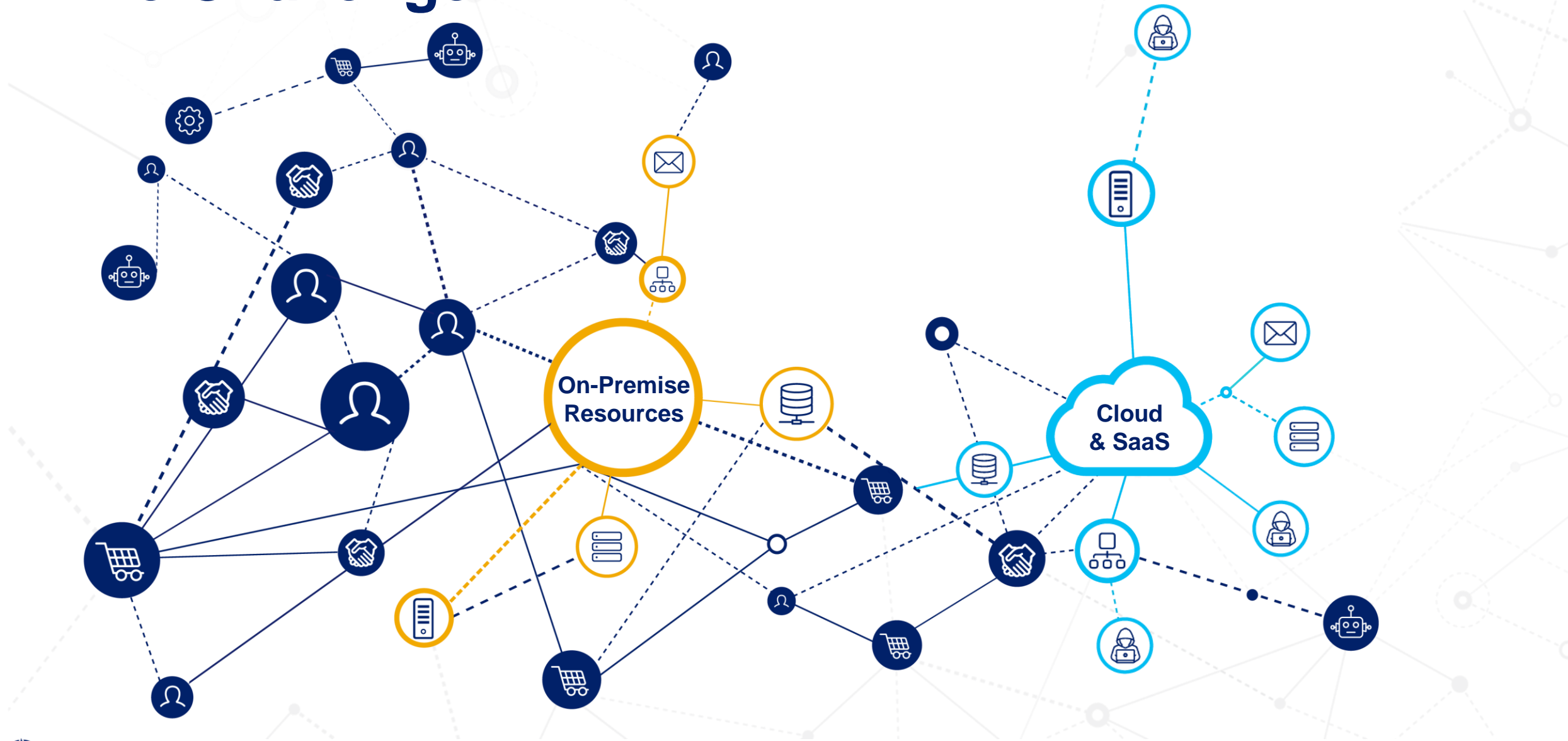


# The Challenge

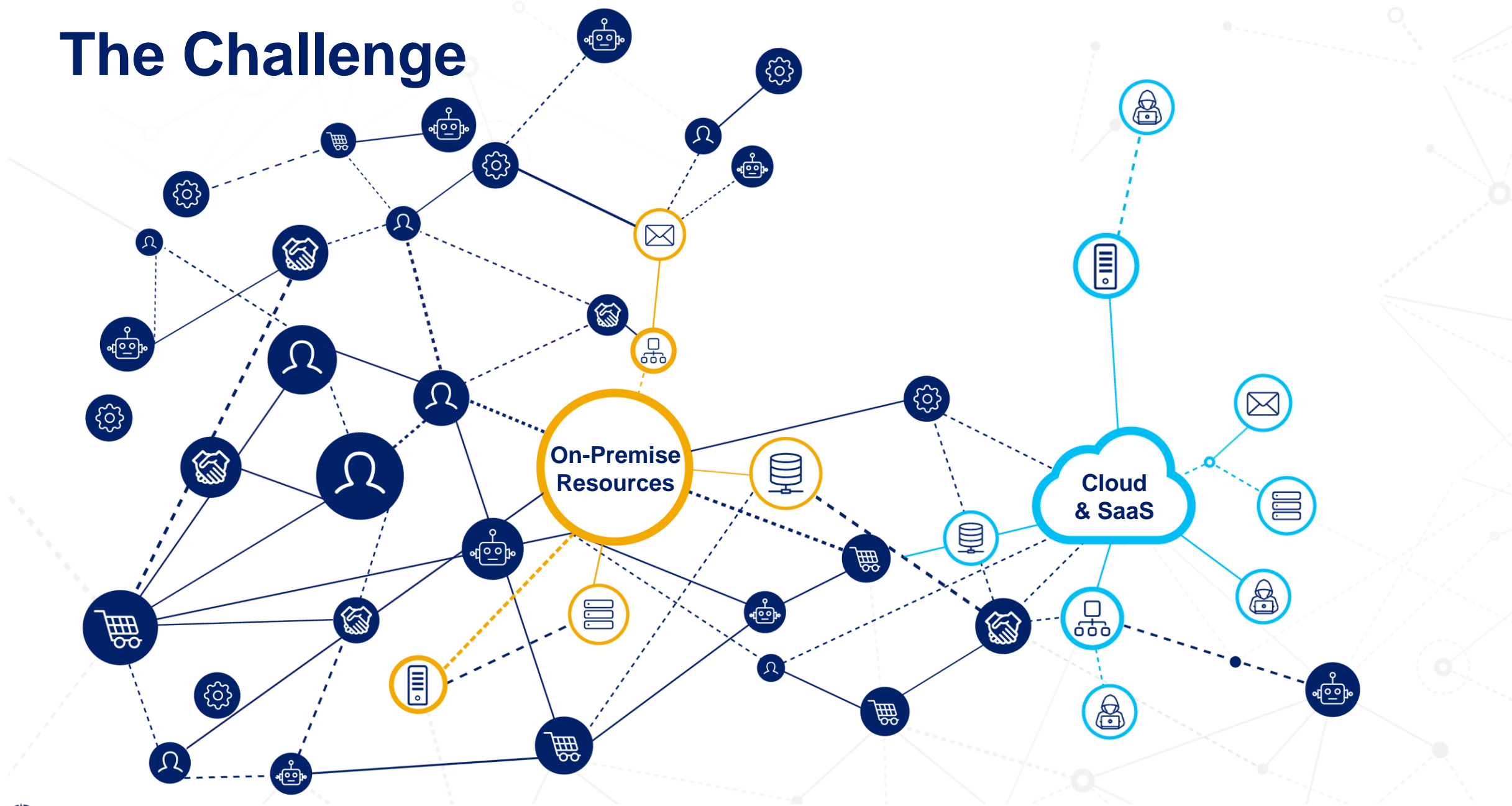




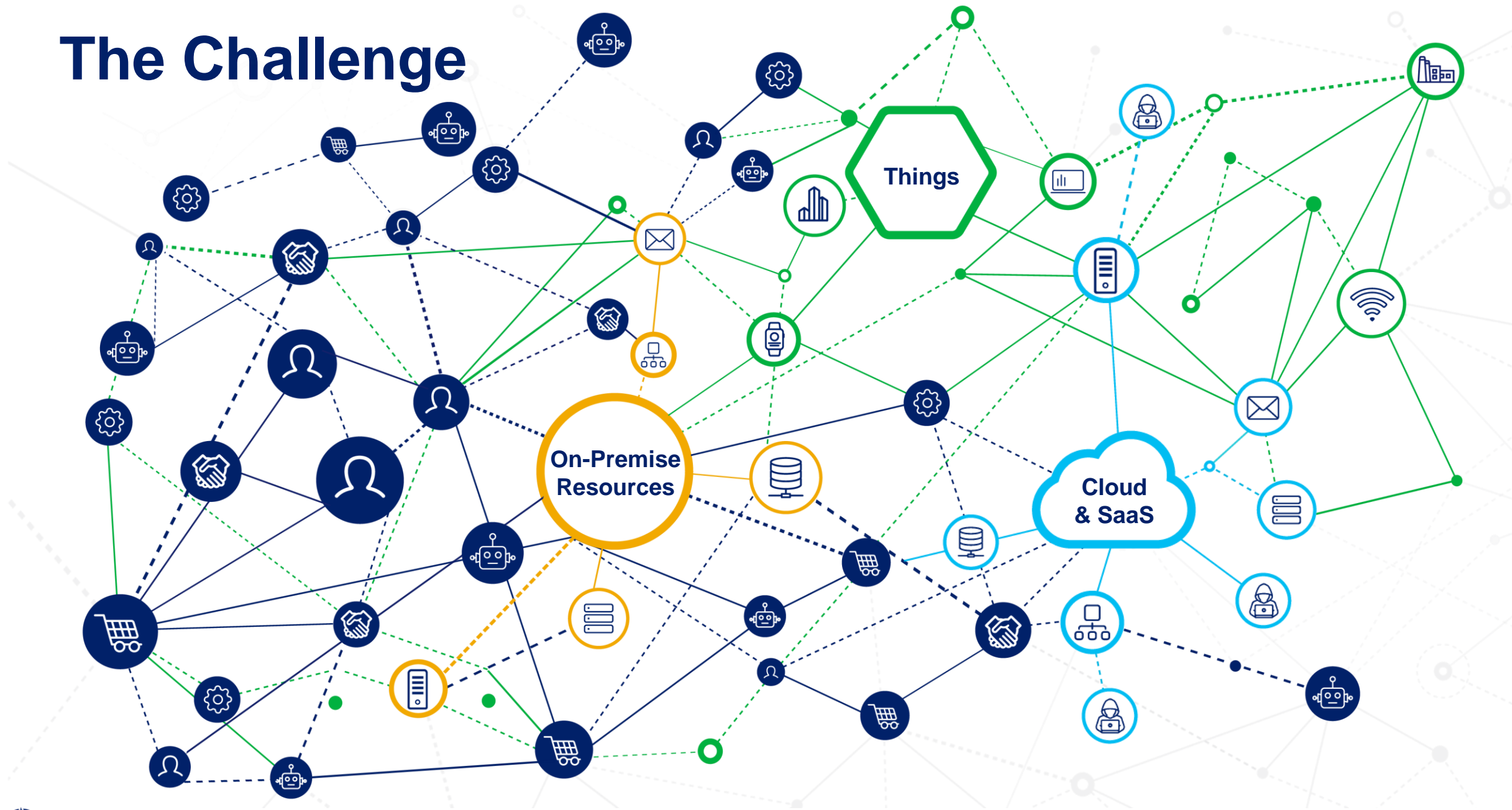
# The Challenge

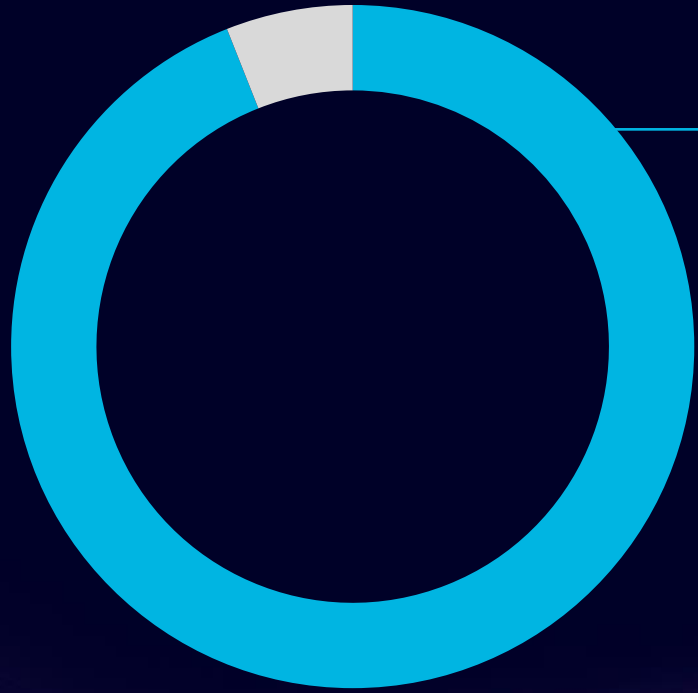


# The Challenge



# The Challenge





**94%** of breaches are  
identity related.

*Source: "Identity Security: A Work in Progress", 2020, Identity Defined Security Alliance.*



**Workers**  
are the new **perimeter.**



**Identity**  
is the new **firewall.**



Rethink Security

Technology-centric

People-centric

System-specific

System-neutral

Role-driven

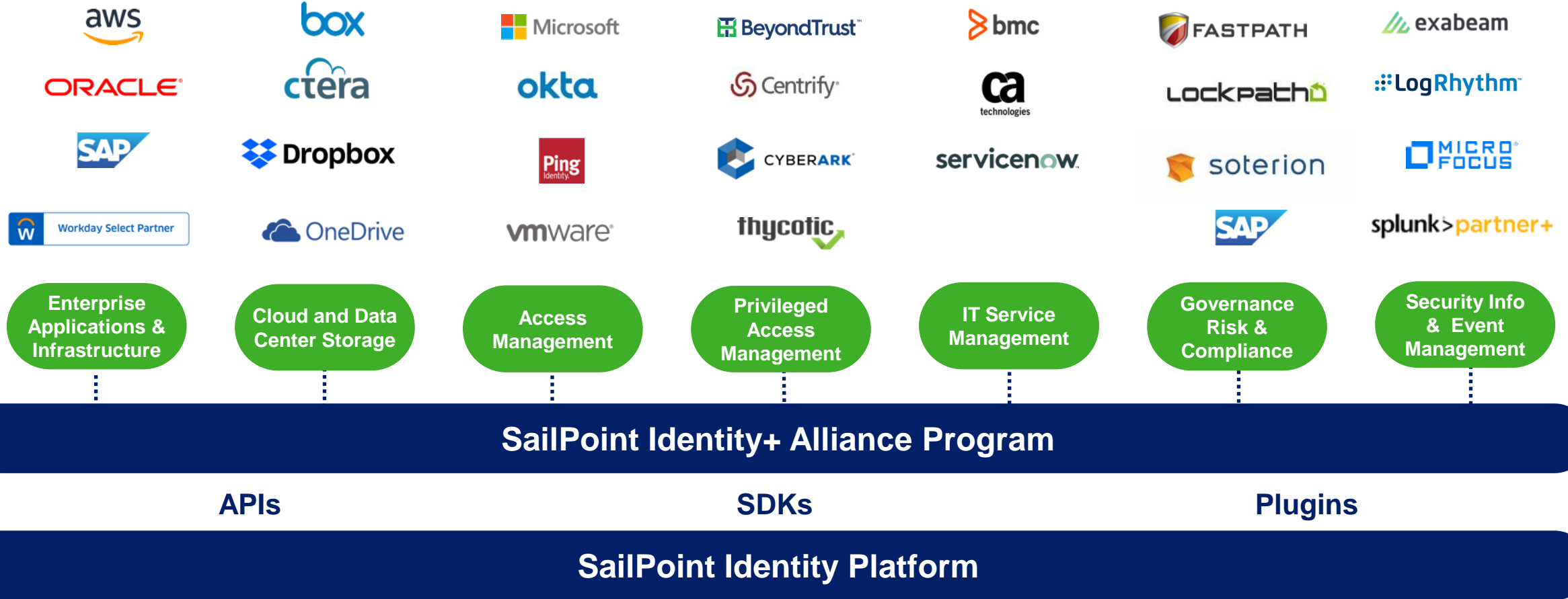
Static

Self-learning

Securely connecting the right people to the right technology has moved **well beyond human capacity.**



# We Are Foundational to an Identity-aware Enterprise



# Why SailPoint for Identity Security?

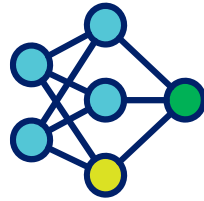


## Leaders in Identity Governance

Positioned as a leader in every Gartner IGA MQ

Positioned as a leader by Forrester and Kuppinger Cole

95% customer satisfaction rate



## SailPoint Identity Platform

Pioneered identity built on AI and machine learning

Developed the industry's most visionary technology that's available now



## Cloud-first Identity

The most comprehensive end-to-end identity solution

Govern cloud and on-premises access across all users, applications, data and cloud infrastructure



## Identity for the Modern Enterprise

100+ connectors providing connectivity to 99% of all applications and data

Out of the box and ready to deploy, yet adaptable to any enterprise





# Topics and Discussions



**Starting simple** is more  
important than you think

There is more business value in a  
simple foundation than many realize


**Identity Projects are often  
approached in a technical way**

# Identity Security is a Strategical Business objective

**We start by laying a  
solid foundation**

An aerial photograph showing the foundation of a house under construction. The foundation is a large, rectangular concrete slab with several internal walls and a central area. The construction is set in a deep, earthen excavation. The surrounding area is filled with dirt and gravel. The text "To build a house, you need a strong foundation" is overlaid in white on the image.

**To build a house, you need a strong foundation**

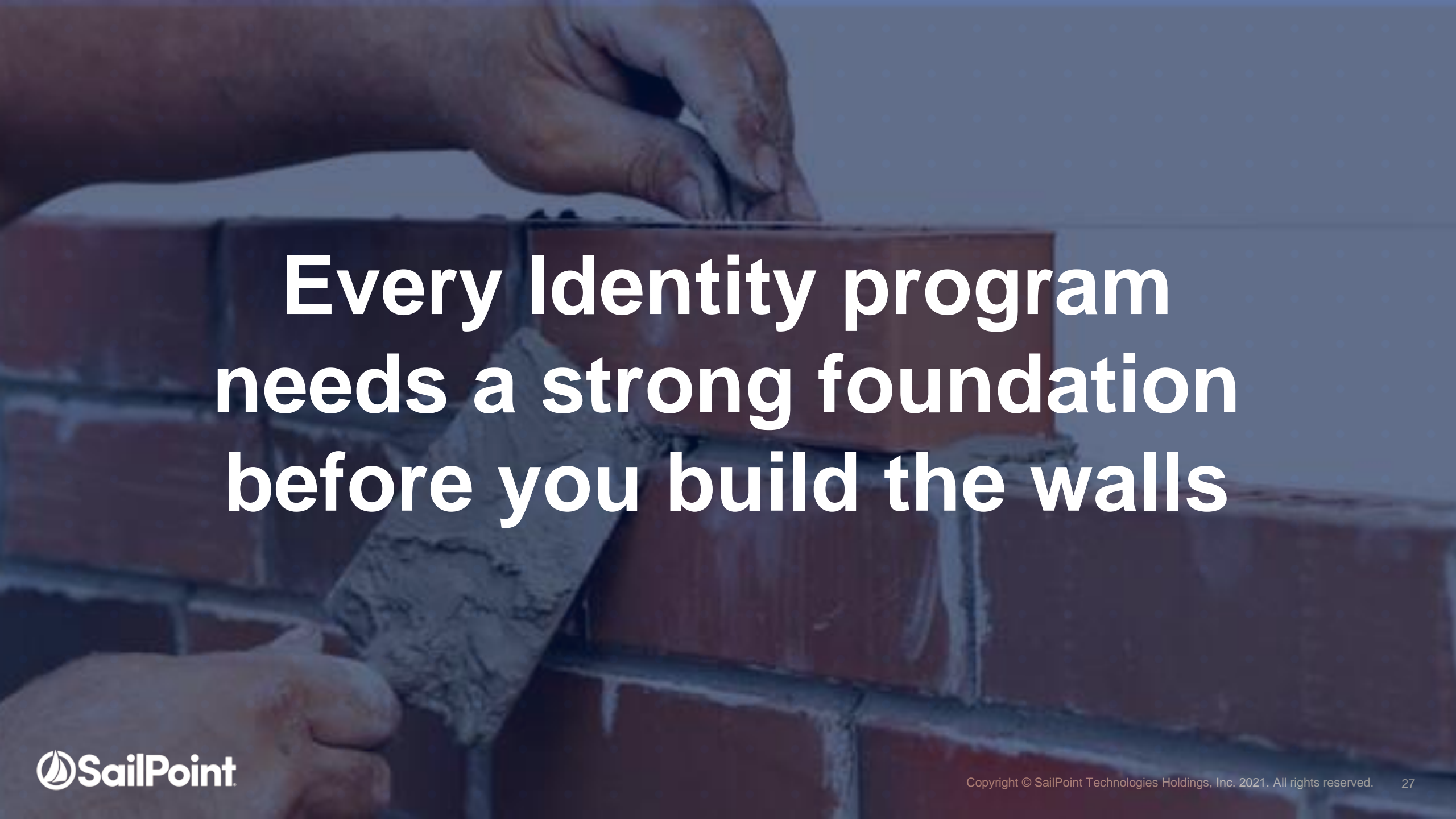
A yellow excavator is shown from a rear perspective, digging a deep trench in a field. The excavator's arm and bucket are visible, and it is positioned at the end of the trench. The background consists of a line of trees under a clear blue sky. The overall scene is dimly lit, with a blue tint.

**To build that foundation,  
you will need to  
dig up some dirt...**

**“Dirt”**  
that we dig up  
to lay a solid  
foundation

- Unprocessed leavers **Risk**
- Over-privileged accounts **Risk**
- Undocumented service accounts **Risk**
- Missing user data **Dirty Data**
- Unused licenses **Wasted money**





**Every Identity program  
needs a strong foundation  
before you build the walls**

# One step at a time.....

Business value is provided  
at every step, not just at the end



Foundation

Phase 1

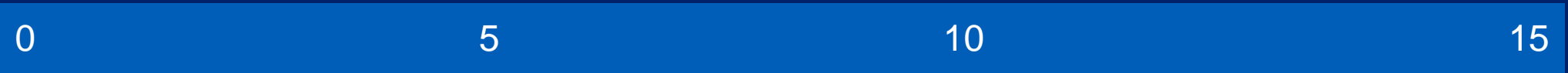
Phase 2

Phase 3





# Less is More





**Automated Provisioning**  
**can provide a false sense of**  
**security**



# Automation

# Provisioning



# Provisioning

Cost savings and increased productivity

Automatic revocations

Risk reduction

Implementing Least  
Privileged Access



A pair of hands is shown from the bottom, holding an apple on the left and an orange on the right. The background is a solid blue color with a subtle pattern of small white dots. The text 'Comparing Apples to Oranges' is centered in a large, bold, light blue font.

# Comparing Apples to Oranges

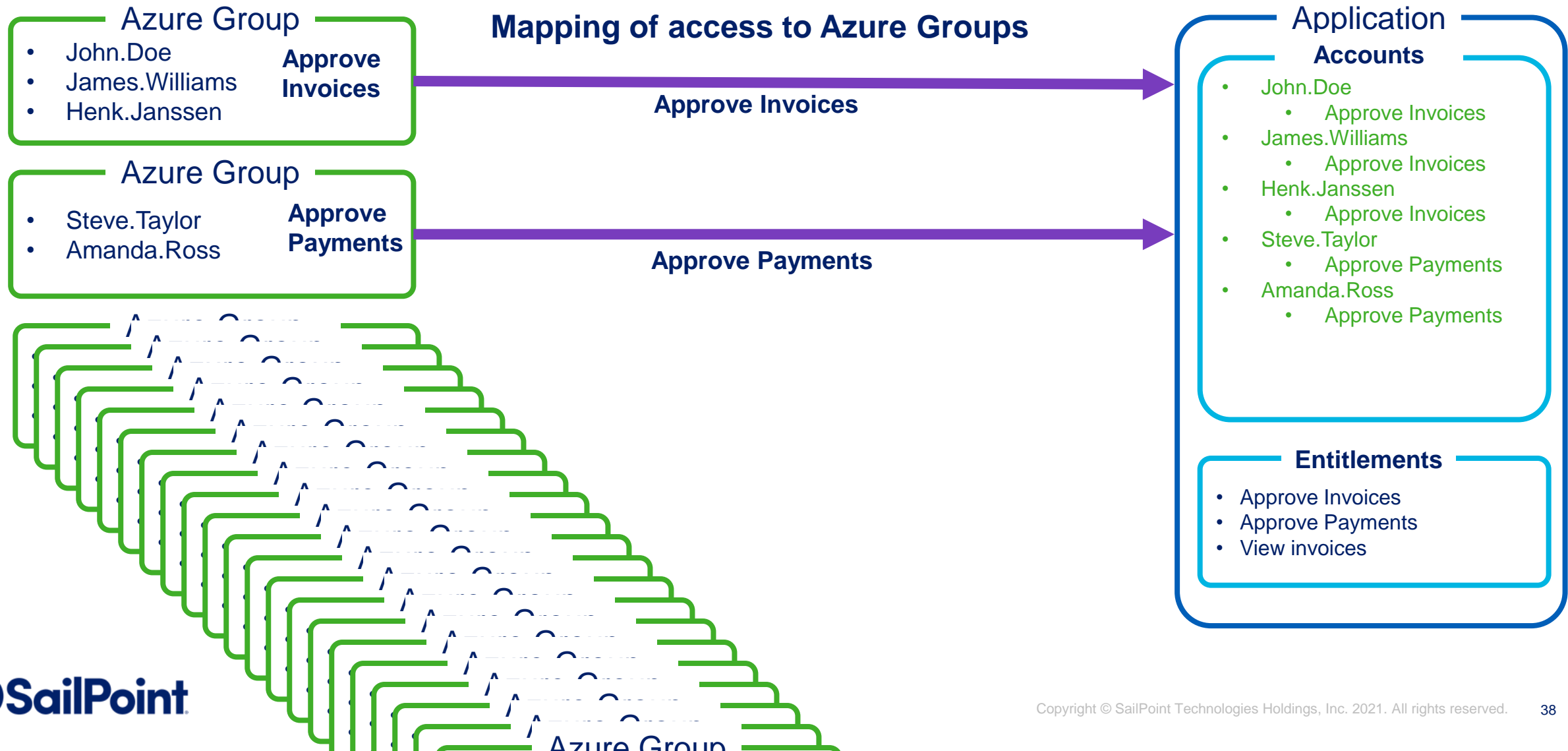


# Fire and Forget Provisioning does not provide any protection

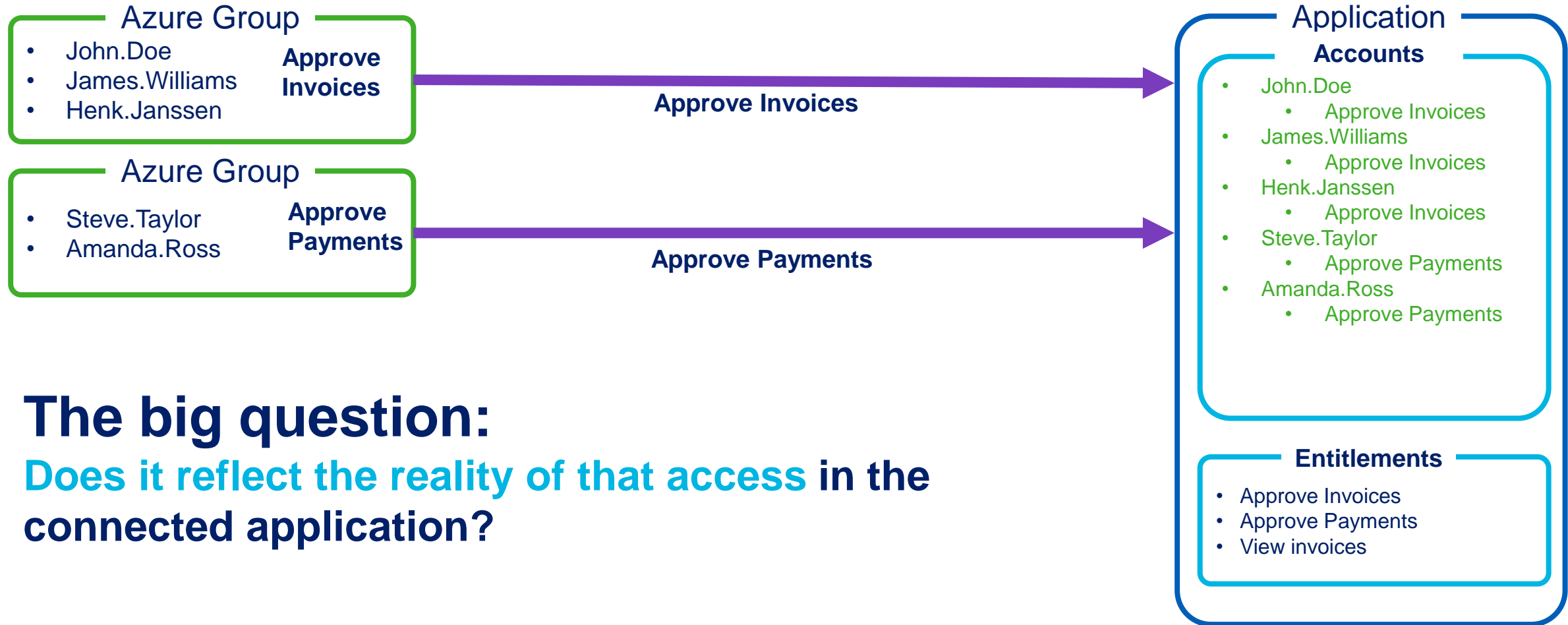
# Who has Access to What?

I don't know....  
It's gone....

# Fire and Forget example



# Fire and Forget example



## The big question:

Does it reflect the reality of that access in the connected application?

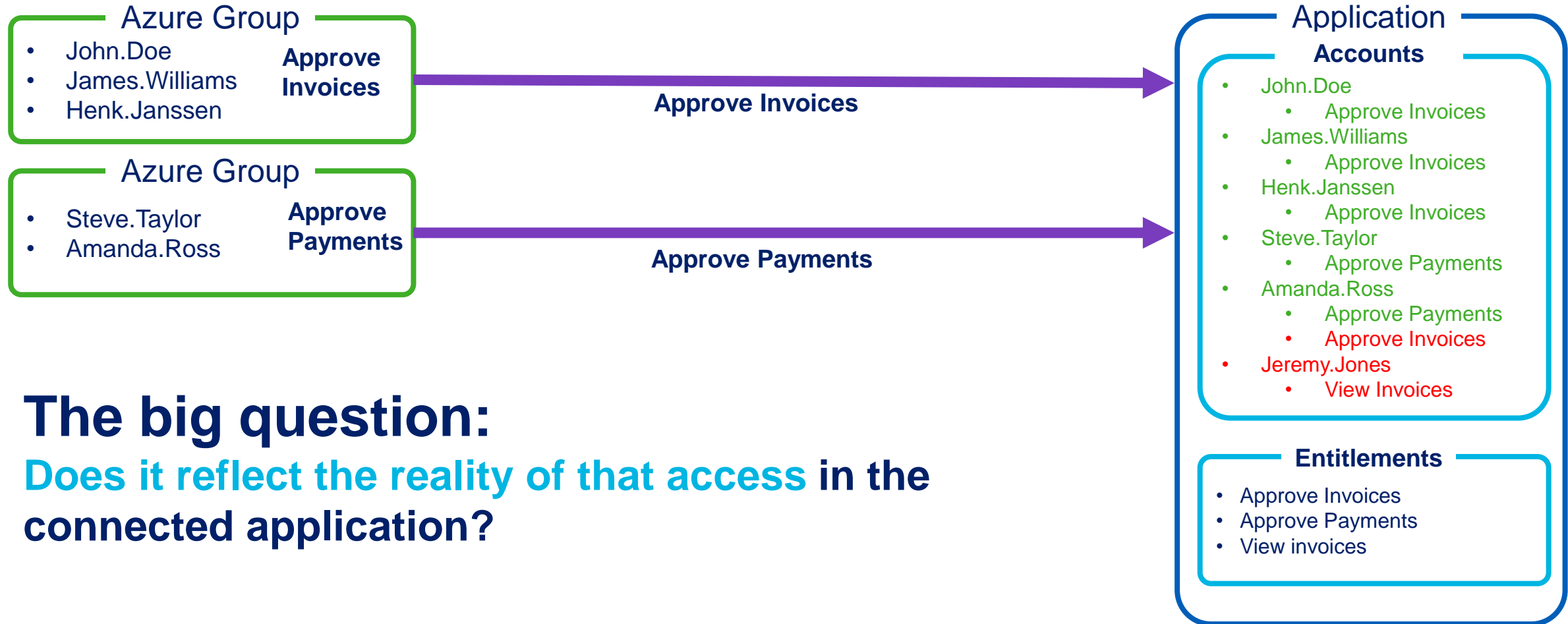
# Fire and Forget example



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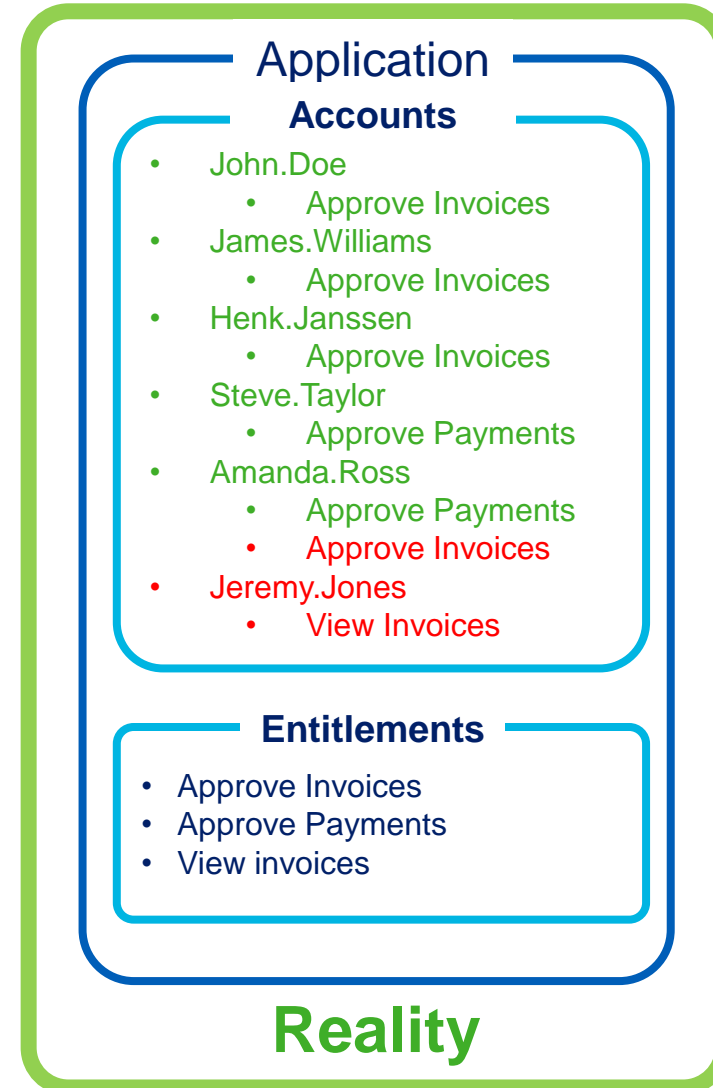
# Fire and Forget example



## The big question:

Does it reflect the reality of that access in the connected application?

# Fire and Forget example



Who really has access to what?

The background is a dark blue, textured surface, possibly a book cover or a piece of fabric. A hand is visible at the top right, holding a key. The key is positioned horizontally across the lower half of the image. There are two sets of concentric dotted circles: one set of yellow circles on the left and one set of blue circles on the right. The text is centered in the upper half of the image.

It provides a  
**False**  
Sense of security





**“Who has access to what”**

**How much visibility  
do you have today?**



# Is “just provisioning” good enough?

0

5

10

15



**Artificial Intelligence**  
allows you to take control in  
complex situations



The majority of companies

# Struggle

to stay ahead of the ever  
changing requirements



## ***Certification Fatigue***

Too much to certify, too little time

## ***Bulk Approval***

Little to no context of appropriateness of request

## ***Low Revocation Rates***

Access items are no longer relevant to user function

## ***Over Entitlement of Users***

Access need is obsolete

## ***Outdated Roles***

Roles are brittle and lacking relevant contents



Effectiveness

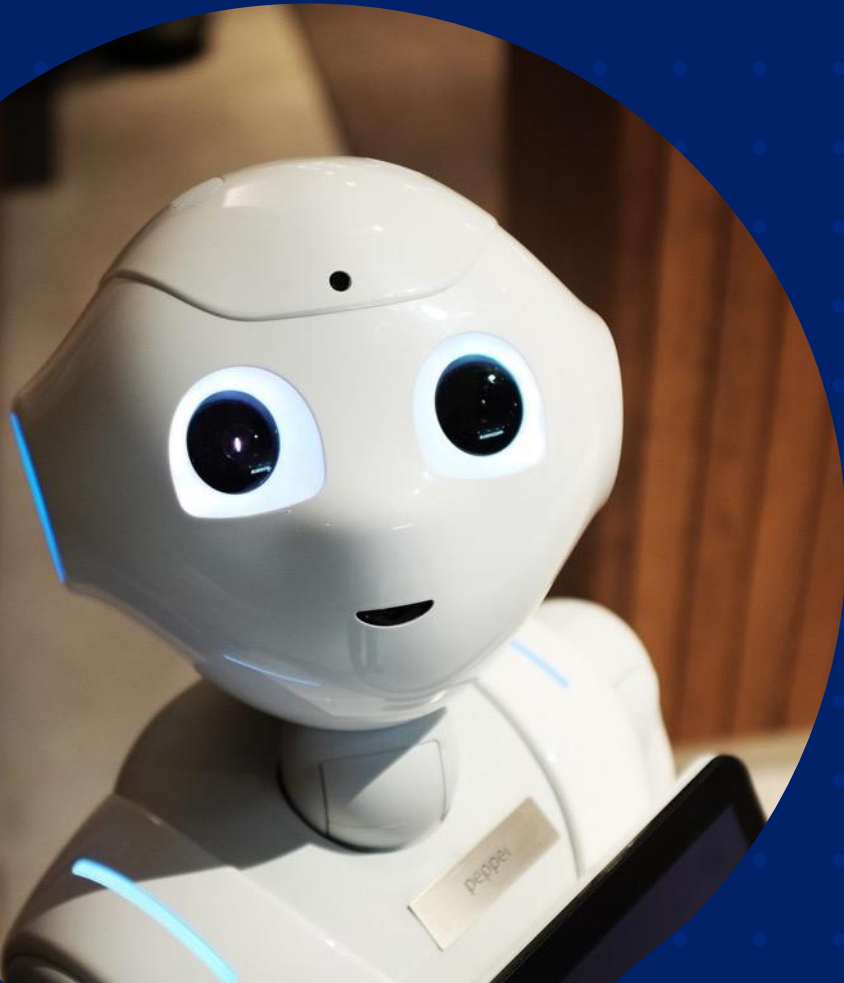


Even mature  
deployments need  
**Innovation**



We need  
**Artificial  
Intelligence**

# Artificial Intelligence by SailPoint



Cloud Access Management  
Access Recommendations  
Access Modelling







# Artificial Intelligence at your service

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10

15



# Poll

# Want to learn more?

Please contact our inside sales representative for Africa

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**Thank You**