CIO <u>Alliances</u> Nairobi Chapter

14th November 2018

Results -



Alliance - 'A union formed for mutual benefit'



CIO <u>Alliances</u> CISO <u>Alliances</u> CXO <u>Alliances</u> CMO <u>Alliances</u> CDO <u>Alliances</u>

Foreword



Leigh Thomas is an ambitious and passionate executive with a desire for achieving the ideal.

With experience in numerous industries and working within C-level communities across the globe in Oil & Gas, Mining, Power & Enterprise IT across multiple divisions across the business.

Following his experience with his previous employer and working with leading CIOs & CISO's across EMEA, his understanding of B2B events grew. With his passion for achieving the ideal scenario a plan was founded to strip back what the industry is about. This is where the core values of the Alliance Chapter were born along with Alliance Media Group. Alliance - 'A union formed for mutual benefit'.

Whilst understanding that every business will need to drive commercials to become sustainable in the modern world. Leigh believed that commercials must not be the driver but, a solution to a 'why'. The Event Managed Services industry is spiralling into a dark tunnel of an industry where money is the leader and not the value of time. The industry was born off the back of 'Everybody wants to learn' and Leigh Thomas has created the Alliances to ensure that the end user driven meets, are purely focused around the educational needs of everyone involved and around their business objectives. Zoning in on the best practices in overcoming the common business objectives that motivate activity within each of the end user firms and not simply global trends and themes to generate revenue.

Leigh Thomas Director & Founder

08:00 - 08:30 **Registration**

08:30 – 08:45 Housekeeping, purpose driver and format reminder

Session 1

8:45 - 9:00 - Use Case Overview 9:00 - 9:30 - Open Forum **Digital Transformation - Where is the ROI?** Michael Michie - CISO - M Oriental Bank Limited

Session 2

9:30 - 9:45 - Use Case Overview 9:45 - 10:15 - Open Forum **Cybersecurity** Michael Mbuthia - CIO - Kenya Bankers Association

10:15 - 10:30

Networking Break

Session 3

10:30 - 10:45 - Use Case Overview 10:45 - 11:15 - Open Forum Nikki Summers - Regional Director East Africa - Sage

Session 4

11:15 - 11:30 - Use Case Overview 11:30 - 12:00 - Open Forum **Hyperconverged and the Business Impact** Stanley Chege - CIO - Madison Group Kenya

12:00 - 13:00 Networking Lunch

Session 5

13:45 - 13:55 - Use Case Overview 13:55 - 14:45 - Open Forum
Cross Border Data Regulations - How to Reduce Time Cycle of Approval and Effective
Forward Planning
Joan Mburu - Technology Risk & Information Security Manager - Old Mutual

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Nairobi Chapter November 2018

User Case Study Partner

sage





Session 1



8:45 - 9:00 - Use Case Overview

9:00 - 9:30 - Open Forum

Session Title: Digital Transformation - Where is ROI?

No need to leave a session early a break will follow at 10:15

Session 1 – Food for thought

- Customer Service & Experience driven
 - How do we get to the market faster?
- Forced by the future rather than being in full control. Considering elements;
 - Social
 - Mobility
 - Analytics
 - Cloud
- Data is the new oil

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- Management Don't have the appetite and shot down plans. Or not sold on the concept and positive disruptive impact of Digital transformation
- What perspectives are behind digital transformation?
 - Not just technology
 - Business impact multi-divisional approach
 - Strategic so IT is not owning the business

Session 1 Feedback

- Great contribution from the team present. Really interactive session
- Needs to be beefed up a bit
- Summary slides or any other visual aid would've been great to aid the presentation
- session had very good interactions and show cased how different organizations approach DT and the approaches used also show how the ROI is different between organizations

Session 2



9:30 - 9:45 - Use Case Overview

9:45 - 10:15 - Open Forum

Session Title: Cybersecurity

Description:

People, Process & Techonology.

Where is the culture, strategy and Innovation to proacrtively defend?

No need to leave a session early a break will follow at 10:15

Session 2 – Food for thought

- The people perspective of Data
 - The Futurist vs the Realist = The Futurealist
- Identify what analytics environments do we have?
 - Data was in silos
- Know Your Customer Single View How to get to that?
 - Clean up your data
- Data Integrity How do you measure this and how do you protect?
 - Start now
 - At point of collection data and rules applied
 - Continuous Data Management
 - Data Protection and Regulation
- Open API's to not restrict on affective data analytics
- Why is business critical data being held ransom? (Insurance)

Session 2 Feedback

- Great presentation based on stats. Big data is largely misunderstood thus more end user education is required
- A great presenter. Quite engaging. Great content that needed more time for discussion
- Great Presentation. I liked that Nikki was willing & open to discuss Data Security & Privacy even if these weren't her main topic
- Very informative. Great ideas shared and insights that were very important to adopt for any person present

Session 3





10:30 - 10:45 - Use Case Overview

10:45 - 11:15 - Open Forum

No need to leave a session early a break will follow at 12:00

Session 3 – Food for thought

- Last 2 years have seen a lot of action
 - It's not just a system
 - It's People
 - Culture/ Mindset. Ego = Vulnerability
 - Train ALL the workforce
 - All people endpoints are a risk to the business (senior or not)
- How to improve Cyber Awareness in the organisation?
- Processes
- Protecting what you don't know instead of planned Pen Testing. Be open to knowing your vulnerabilities before someone else exposes you.
 - Is your ego more important than the damage of the entire brand?
- What is the right mix between Managed Security vs. In House?

Session 3 Feedback

- A lot of great content from the room was shared and put spotlight on similar areas of concern in cyber security for all organisations
- Great content delivery. Well thought out examples. Cyber security has too many moving parts and each CISO has to tailor a solution according to their greatest need. One does need a framework or best practice to benchmark with

Session 4



11:15 - 11:30 - Use Case Overview

11:30 - 12:00 - Open Forum

Session Title: Hyperconverged and the Business Impact

Description

Hyperconvergence began in smaller use cases, such as virtual desktop infrastructure (VDI), but enterprises now commonly use the technology to simplify the deployment, management and scaling of IT resources and to reap Capex and Opex advantages.

Why companies are moving to hyperconvergence

The all-in-one characteristics of the hyper-converged data center are attractive to IT professionals who are used to having to piece these components together themselves or with the sometimes-costly assistance of vendors and IT consultants. Hyperconvergence also enables generalists to administer the systems.

No need to leave a session early a break will follow at 12:00

Session 4 – Food for thought

- Underlying Platforms
- Move from the back office to the front office
- Use commodity hardware/ systems
- Next Gen = Nutanix
- Where are the regional Use Case developments?
- Where are the guides? Is there a clear roadmap to be had incl. Architecture?
- Contracting in a Digital Age, How?

Session 4 Feedback

- Great presentation and good mastery of the topic. CIO's should review their strategies for infrastructure to ensure that they are not firefighting all the time thus taking up time that would be used for innovation
- Infrastructure setup is key for any organization since without a proper plan the IT department will always be fire fighting
- Good insights into Hyperconvergence
- content was well organised and showed great value in hyperconverged technologies as well as good use case



Session 5



13:00 - 13:15 - Use Case Overview

13:15 - 13:45 - Open Forum

Session Title: Cross Border Data Regulations – How to Reduce Time Cycle of Approval and Effective Forward Planning

Session 5 – Food for thought

- What is your experience of Cyber Reporting?
 - How are you measuring the ROI?
 - Has it provided ROI?
 - What are the tools?
 - Be aware of fools and their tools?
 - IBR EY
 - Metrics Initially, decipher metrics NIST, COBIT, ISMS?
 - Making it authenticated
 - How to involved everybody? (Culture)
 - Corporate Governance factor
 - IT Governance factor

Session 5 Feedback

- presentation was effective in demonstrating how to properly present cyber security to the board showing meaning
- very interactive session a lot was shared and learned through this session A more practical approach is required by each CIO/CISO based on their most pressing need. The CIO/CISO needs to know exactly what they need as opposed to letting the vendor drive the agenda
- Cyber security maturity takes time and each CIO/CISO should have a best practice or benchmark

Testimonials

- The CISO alliance is a meeting of great minds who share their experiences and insights into the IT world and best of all there are no sales pitches
- The Alliance is a great meeting of minds and its driven by the participants and the best thing is that there are no sales pitches
- The event was a great success. In future we should be having more than one session per annum, maybe make it Bi-annual.
- In future we can as well do a vote for the topics to be discussed earlier in order to ensure the topics discussed are the most relevant and hit home more.
- This was a very interactive session. Provided a great opportunity to learn from each other and socialize as well.
- The session was generally great. Especially noting that it was not a sales oriented workshop but rather a workshop for networking and exchanging Ideas.
- Was a great event, got to meet my peers & have a meaningful conversation outside the common Vendor / Solutions forums
- Very engaging content and unique approach that allowed for a lot of knowledge sharing and participation from all parties

Alliance Chapters

Each taking place every six months

CIO Alliances

Johannesburg Cape Town Nairobi Lagos Sydney Melbourne

CISO Alliances

Johannesburg Cape Town Durban Windhoek Nairobi Sydney Melbourne Boston

CMO<u>Alliances</u>

Johannesburg Durban

CISO Alliances Boston Chapter

Planned Regions 2018:

Scheduled Chapters

Upcoming Chapters





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